

Wroxham
Barns
THE
CHRISTMAS
EXPERIENCE

Terms and Conditions

Your commitment to us

When you confirm your purchase, you are accepting that these terms and conditions form the basis of any contract between WROXHAM BARNS and yourself.

Prices

Prices are inclusive of any applicable taxes. Once you have booked, we will not increase the price of your tickets. Prices displayed on the site are subject to change without notice.

25% large group discount

A discount of 25% is applied to tickets for groups of 6 or more, up to a maximum of 14. The discount is applied to tickets 6-14 (tickets 1-5 remain at full price). 25% will be deducted from the lowest price tickets first.

Cancellations

Tickets for The Christmas Experience are non-refundable or transferable. Should you have any extenuating circumstances that prevent you from attending we'd be happy to review these on a case by case basis – and may be able to offer a ticket transfer. Please call us on 01603 783762.

Payment of outstanding balances

If you have paid a 25% deposit at the time of booking, the outstanding balance is due 4 weeks before the date of your visit. You will be sent a reminder email prior to this asking for settlement of the balance. We reserve the right to cancel any bookings with loss of deposit if your visit is not paid for in full by this date.

Online booking

Once purchased online tickets may not be used in conjunction with any other offer. No ticket may be resold. Tickets are available online only – no bookings are able to be made by phone or in person, however Wroxham Barns reserves the right to amend this as needed. Please bring along your booking reference number and/or email print out. Prices are correct at time of going to press and are subject to change without notification.